

Registration and Admission

Admission to the Expo is free of charge.

Upon successful registration, each attendee will be issued with a unique QR code. This QR code must be presented for scanning upon entry to the venue and may be used for event access verification and attendance tracking purposes.

Access to the Expo will only be granted once a person has either:

1. Registered their details at the event; or
2. Had their event registration QR code successfully scanned and validated.

Data Privacy

We keep your data secure in accordance with our Privacy Policy which can be seen here impactinstitute.com.au/privacy-policy. We do not automatically share your data with exhibitors.

Attendees may elect to provide their details to exhibitors by completion of a paper-based or online form provided by the exhibitor, or by presenting the QR code on their ticket to an exhibitor to scan.

By voluntarily completing a form or permitting an exhibitor to scan their QR code, the attendee expressly consents to the disclosure of their details to that exhibitor, including their name, email address, and contact telephone number.

Attendees acknowledge and agree that any personal information disclosed to exhibitors through the scanning of a QR code will thereafter be collected, used, stored, disclosed, and managed by the exhibitor in accordance with the exhibitor's own privacy policy and applicable privacy legislation.

To the fullest extent permitted by law, ImpactInstitute accepts no responsibility or liability for the collection, use, disclosure, storage, security, or handling of personal information by exhibitors following such disclosure.

General Conditions of Entry

ImpactInstitute and venue management reserve the right, in their absolute discretion, to refuse entry to, or remove from the Expo, any person whose conduct is considered inappropriate, disruptive, unlawful, unsafe, or otherwise inconsistent with these Conditions of Entry. Such conduct includes, but is not limited to, vandalism, theft, offensive or abusive behaviour, queue jumping, failure to comply with lawful directions, failure to observe safety requirements, or any conduct reasonably considered by ImpactInstitute or venue staff to be antisocial or detrimental to the safety, comfort, or enjoyment of other attendees.

Any form of hawking, solicitation, canvassing, unauthorised promotion, distribution of materials, or commercial activity by persons or organisations that are not authorised exhibitors is strictly prohibited within or surrounding the venue. ImpactInstitute and venue management reserve the right to refuse entry to or remove any person found engaging in such activities.

Attendees are required to exercise reasonable care for their own safety and the safety of others while attending the Expo. To the fullest extent permitted by law, ImpactInstitute and the venue shall not be liable for any injury, loss, damage, expense, delay, inconvenience, or claim arising from attendance at or participation in the Expo, including loss of or damage to personal property.

Children under the age of sixteen (16) years must be accompanied and supervised at all times by a responsible adult. ImpactInstitute accepts no responsibility or liability for unaccompanied minors.

Condition of Entry

By entering the venue, attendees acknowledge and consent to photographs, video recordings, audio recordings, and other media being captured by ImpactInstitute or its authorised representatives. Such recordings may be used, reproduced, published, distributed, displayed, or communicated by ImpactInstitute for promotional, marketing, educational, editorial, or other lawful purposes, without compensation to attendees. ImpactInstitute retains all intellectual property rights in content created by or on behalf of ImpactInstitute. ImpactInstitute and venue management reserve the right to restrict or prohibit the use of cameras, audio recording devices, video recording equipment, drones, or similar devices within the venue.

The following items and equipment are prohibited unless otherwise authorised by ImpactInstitute: scooters (excluding mobility aids and mobility scooters), skateboards, bicycles, rollerblades, hoverboards, Segways, and any other equipment that may interfere with pedestrian movement, public safety, or venue operations.

The Expo is a smoke-free and vape-free event. Smoking, vaping, and the use of electronic cigarettes are prohibited within the venue. Alcohol, illegal substances, and any prohibited drugs must not be brought into, distributed within, or consumed at the venue.

All attendees must comply with any emergency procedures, evacuation requirements, health and safety measures, and reasonable directions issued by venue staff, security personnel, emergency services personnel, or representatives of ImpactInstitute.

Trained assistance animals are permitted to accompany their handlers. Where applicable, assistance animals should wear an identifying harness, badge, or similar marker, and handlers may be requested to provide a valid assistance animal identification card or other reasonable evidence of the animal's training or status. Assistance animals must be clean, appropriately groomed, and under the effective control of their handler at all times. The animal must not display aggressive behaviour, pose a health or safety risk, or unreasonably disrupt the event, venue operations, staff, exhibitors, or other attendees. Subject to applicable laws, including anti-discrimination legislation, ImpactInstitute and venue management reserve the right to refuse entry to or require the removal of an assistance animal where these requirements are not met or where the animal poses a genuine risk to the health, safety, or wellbeing of others.

Content presented by speakers, panellists, facilitators, exhibitors, sponsors, or other participants is provided for general informational and educational purposes only and does not constitute professional, legal, financial, medical, employment, or other specialist advice. ImpactInstitute makes no representation or warranty regarding the accuracy, completeness, reliability, or suitability of such content and accepts no liability for any reliance placed upon it. Attendees should obtain independent professional advice relevant to their individual circumstances.

Entry to the Expo constitutes acceptance of these Conditions of Entry, and the Privacy Policy available at impactinstitute.com.au/sponsors-exhibitors.

Nothing in these Conditions of Entry excludes, restricts, or modifies any right or remedy that cannot lawfully be excluded, restricted, or modified under the Australian Consumer Law or any other applicable legislation.

All enquiries regarding these Conditions of Entry should be directed to:

Email: events@impactinstitute.com.au